

Dear New Homeowners and/or Tenants,

On behalf of the Eagles' Reserve Board of Directors, welcome to your new home in Eagles' Reserve! We are happy that you have chosen to live here.

We are proud of our community and want you to know that we work hard to make it a desirable place to live. We look forward to helping you settle in and become part of the neighborhood. New people bring vitality, new ideas, and are valuable additions to our already-established community.

The first days and weeks after moving in are filled with excitement, exhaustion, and, of course, many questions. We have prepared this packet of information to give you a quick overview of our community and HOA policies and hopefully answer some of the questions you may have.

Please make time to read through the attached documents. Additionally, acquaint yourself with our website: <u>www.eaglesreserve.org/</u> where you will find our legal documents, rules and regulations, minutes from HOA board meetings, forms, and other valuable information. *It is important for all to understand and be familiar with our governing documents.* 

All homes in Eagles Reserve are individually owned and must be insured as such. Owners are automatically members of the HOA. Owners must take responsibility for all repairs and maintenance not covered by the HOA in a reasonable and timely manner. If you have questions about what items your homeowners' association fees pay for, please refer to the Maintenance Responsibilities page in this packet and our legal documents. These documents are also available on our website.

Should you have a request for a work order or landscape maintenance request you will find the *Work Order Request form* on the website to be completed and submitted to our management company, Ameritech. The form can also be printed and emailed to our property manager, Kim Bramson.

If after reviewing this information you have questions, please feel free to contact one of your HOA board members listed on our website, or David Fedash, our Ameritech contact at (727) 726-8000 Ext. 252, or email at dfedash@ameritechmail.com.

In the months ahead, we look forward to meeting you as we partner together to make Eagles' Reserve an even more enjoyable community for us all.

Best regards,

Your Board of Directors.